

Press release

GLS Announces Expansion into Serbia

- GLS announces expansion into Serbia as part of its goal to expand its footprint.
- The expansion further strengthens the company's position in Eastern Europe.
- It allows GLS to capture significant growth opportunities due to a major e-commerce boom in the country.
- Serbian customers across the country can benefit from GLS' wide range of high-quality services.

Amsterdam, 19 April 2023 - GLS, a leading parcel service provider, announces its expansion into Serbia. The move is part of the company's goal to further expand its footprint and strengthens its position in Eastern Europe.

Serbia continues to experience a major boom in e-commerce, with a growing need in the region for a wider range of delivery options. Through its strong, international network, GLS offers a reliable logistics alternative to the market, providing high quality services already appreciated by more than 250,000 customers in Europe and North America.

Senders and receivers in Serbia can benefit from GLS' renowned and convenient solutions such as FlexDeliveryServices, which makes it easy for the recipient to adapt the parcel delivery to his needs. With its central hub in Belgrade and three depots in major cities, Novi Sad, Niš and Kragujevac, GLS now delivers parcels to every address in Serbia and can connect its customers to international locations.

Gergely Farkas, Area Manager for the East Europe Region, said: "With this expansion into Serbia, we strengthen our presence in the Eastern European region and aim to foster growth opportunities. We truly believe that our customers in Serbia will benefit from a new reliable logistics alternative in their market and the same high-quality service for which GLS is renowned."

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About GLS

GLS Group is one of the largest self-reliant parcel services providers in Europe, with a strong local presence in almost all countries across the continent. It also operates through wholly-owned subsidiaries in Canada and on the USA's West Coast within one GLS network. This allows GLS to seamlessly connect its customers and communities with millions of parcels and stories every day. GLS is proactive regarding network management, connecting its markets flexibly and agilely to respond to their fast-changing and dynamic nature. The company takes pride in providing its customers across about 40 countries with high-quality service that best suits their needs. The GLS network consists of over 120 hubs and more than 1,600 depots, supported by over 37,000 final-mile delivery vehicles and 4,500 long-distance trucks. This offers network resilience, superior flexibility, and extended reach. In 2021/22, GLS generated record



revenues of 5 billion euros and delivered 870 million parcels across the markets. For more information, visit: <https://gls-group.com>