



Press release

## GLS Poland: 75% in Great Place to Work survey

**The nationwide courier company received the Great Place to Work certificate for the third time, clearly improving its result from last year. As many as 863 GLS Poland employees responded to the anonymous survey, which is a record for attendance.**

**Gluchowo, January 24th 2022.** GLS employees were asked about their ratings as part of the Great Place to Work survey, which is not only anonymous, but completely independent. This means that the results cannot be influenced by the employer in any way. The survey also has global reach, with operations in dozens of countries. What is important, the same standards and questions apply all over the world.

Compared to the previous edition of the survey the level of satisfaction of GLS Poland employees is five percentage points higher and reached 75%. This means that GLS Poland once again received the Great Place to Work 2021 certificate.

*- We always emphasize that people are the most important for us because they create the potential and character of our company. We care about the atmosphere at work, well-being and development opportunities of our employees. The results of the survey confirm that we are going in the right direction - says Anna Franke, HR manager in GLS Poland.*

In which areas were ratings highest? 9 out of 10 Courier employees said they could take a day off work if they really needed to. Also approx. 90% of them believe that people are treated equally at GLS, every employee is given a warm welcome, and the company is run in an ethical manner.

What else draws attention? Compared to the previous survey, the number of employees who agree that GLS provides training and other forms of development, giving the opportunity to improve skills, has increased very significantly (by 14 percentage points). Significantly more people also indicated that managers try not to favor anyone and involve employees in making decisions that affect their tasks or environment. The belief that employees receive fair compensation for their work remained unchanged.

The areas that GLS Poland intends to improve in the near future, in turn, are issues related to employee evaluation system, communication, honoring employees, or increasing the prestige of certain positions in the company.

*- This shows that as managers, we want to be more attentive to our employees and appreciate their work. We know that this is a very important part of their well-being, playing a big role on a daily basis in their day-to-day work. The pandemic period and working partly in a hybrid model have shown us very clearly what is really important for people - notes Anna Franke.*

She emphasizes that the results of the Great Place to Work study are reliable, because they are based on objective criteria. *- This is why we regularly take part in it. An employer who wants to invest in people and develop their competences should know what they really think. We want GLS to be the best place to work - says Anna Franke.*

GLS Poland also received the Golden Emblem for the Logistics Operator of the Year 2021, which is the most prestigious and important award in the industry. It is awarded on the basis of a survey of satisfaction of logistics operators' customers, evaluating, among others, the competitive potential of companies, the comprehensiveness of their services, the performance



of assumed logistics service standards and the standard of service. The research is conducted by Data Group Consulting and Eurologistics Publishing House.

GLS outdid its competitors in the assessment of the standard of services. GLS was especially distinguished by the flexibility of operation, as well as the level of computerization. Customers also appreciated GLS experience in serving the e-commerce market in Poland and abroad.

**More information: [gls-group.com](http://gls-group.com)**

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