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Press release

New in GLS. Now you'll pay BLIK for the cash on delivery package

The courier company starts cooperation with BLIK. This allows parcel recipients, delivered by GLS, pay for the parcel without cash and without contact. The new option of picking up parcels is already available, and Tpay is responsible for its implementation.

The BLIK payment can be used by persons receiving shipments with *CashService*. This option allows to pay and pick up the parcel in a completely contactless manner, keeping an appropriate social distance. The courier does not need to be approached with a payment card, it is enough to give him the BLIK code. If necessary, even through closed doors. The procedure itself is simple: after giving the code to the courier, recipient approves the transaction (like any other BLIK) in the mobile application of his/ her bank. - We introduce this form of non-cash payment, because the safety of customers, recipients and couriers is our priority. BLIK is a convenient and increasingly popular payment method. Now it is available for all cash on delivery parcels delivered by GLS - says Małgorzata Markowska, marketing manager of GLS Poland.

Whoever wants to use the new option only needs to have the bank's mobile application that provides BLIK. Currently, it is 13 financial institutions, handling over 90% of all bank clients in Poland. This way recipient can pay for each parcel, regardless of its value. Let's add that it is different in the case of payment cards - here the limit of PLN 100 applies, above which the recipient has to manually and independently enter the PIN on the payment terminal. - The vast majority of courier shipments contain products with a value higher than PLN 100. Therefore, card payments, although non-cash, almost always require the customer to contact the terminal. BLIK solves this problem - adds Małgorzata Markowska.

BLIK is currently the fastest growing non-cash payment method in Poland. - BLIK is fast, easy and secure. During the time of the coronavirus threat, the safety of paying BLIK gains additional importance. Regardless of whether we pay on the Internet or via couriers' payment terminal, we always pay safely - contactless - says Magdalena Kubisa, Business Development Director at the Polish Payment Standard, BLIK operator.

The implementation performed by Tpay combines the simplicity and speed of payment for the consumer, with the efficiency and profitability of the solution on the courier side. - Nowadays, the security of payment is gaining in importance, understood not only as the paying for the purchase, but also the very moment of payment. The customer can safely use convenient cash on delivery payments, paying only at the moment when the shipment arrives. This is a very popular solution used by up to 40% of buyers - comments Juliusz Stawiński, new business development director at Tpay.

There are more non-contact options in GLS

The courier company has already introduced other possibilities of contactless parcel delivery. Recipients can use the PIN code to collect their shipments. How does it work? The sender, filling in the address label of the parcel, forwards the recipient's telephone number to GLS (this is a necessary condition). Then the recipient receives an SMS message from GLS with a 4-digit code (PIN), which he gives to the courier. Thanks to this, no signature is required and contact with the courier is kept to a minimum. GLS provides this solution within the *InfoCourier**Service***.

The company also encourages to choose the option of delivering parcel to a safe place. This way, there is no need to put a signature on the scanner when receiving the parcel. This option can be used as part of the existing *FlexDelivery**Service*** to redirect a parcel. It is important that the sender provides the recipient's e-mail address. Immediately after the shipment is sent, the sender receives an e-mail from GLS with a link that can be clicked on to select the "Agree to leave without signature" option from the drop-down list. It is worth to indicate a place protected against third party access or weather conditions.