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ADDENDUM TO GENERAL BUSINESS CONDITIONS WITH REGARD TO PARCEL HANDLING AND MANAGEMENT BY PARCELSHOPS¹

1. INTRODUCTION

This Addendum to General Business Conditions shall apply to parcels dispatched at and delivered at GLS ParcelShops listed below during the test period prior to the implementation of the digitalisation processes of the Service Provider's PSA system.

In addition to this Addendum, the rules of the General Business Conditions pertaining to parcel delivery and management in effect during the test period shall apply, subject to the deviations contained in this document. This Addendum to the General Business Conditions shall apply only during the test period and to GLS ParcelShops participated in this process.

This Addendum to General Business Conditions takes effect on 01.07.2024 and applies to GLS ParcelShops listed in Annex No 1.

2. RULES FOR PARCELS DISPATCHED AT A GLS PARCELSHOP

In the case of dispatching a parcel at a GLS ParcelShop, the Sender shall provide the information and data necessary for the pick-up which is registered in the PSA system by the ParcelShop. After the registration, the parcel label is printed out in accordance with the data provided by the Sender, the Sender is obliged to affix it to the parcel. The Sender is responsible for checking the correctness of the data. The Sender receives a confirmation of the pick-up of the parcel to the e-mail address provided by him.

If the Sender wishes to place an order in writing on a paper-based format, the Sender must fill in a form called the Consignment Form. After the pick-up of the parcel by the GLS ParcelShop, a copy of the Consignment Form is handed over to the Sender as proof of pick-up. After the registration of the parcel, the parcel label is printed, and the Sender is obliged to affix it to the parcel after checking the correctness of the data.

3. SPECIAL RULES FOR ORDERING CASHSERVICE FOR PARCELS DISPATCHING AT A GLS PARCELSHOP

The Service Provider provides **CashService** only for domestic parcels in compliance with the verbal order of the Sender. When registering the parcel, the Sender shall provide the data necessary for ordering and fulfilling COD collection service. The data necessary for COD collection service is also recorded in the PSA system by the ParcelShop. Upon affixing the parcel label, the Sender is obliged to check the correctness of data of the COD collection service. The Sender receives confirmation of the order of the CashService in the e-mail confirmation of the pick-up of the parcel.

4. SPECIAL RULES FOR DELIVERY AT THE GLS PARCELSHOP

Parcels are handed over after the identification of the Addressee or a person authorised by him based on an official certificate with a photo suitable for the proof of identity and after the parcel number has been provided.

The Addressee receives an e-mail notification of receipt of the parcel.

5. REGISTRATION OF THE SENDER IN THE PSA SYSTEM USED BY GLS PARCELSHOP

Upon dispatching the parcel at a GLS ParcelShop, the Sender is entitled to register his data in the PSA system used by GLS ParcelShop, but this is not a condition for concluding a contract, so Senders who are not registered can also pick-up parcel at GLS ParcelShop on a case-by-case basis.

The Sender will be notified of the registration process by e-mail provided by him which must be accepted by the Sender in accordance with the instructions sent to his email address. After the registration, the Sender's data do not need to be provided in the case of parcel dispatch at the GLS ParcelShop specified in Point 1, they are stored in the system. This simplifies and speeds up the parcel delivery process.

If the Sender does not want to register, his data will be deleted from the PSA system within 24 hours from the pick-up of the parcel.

This Addendum amends and supplements the General Business Conditions issued on 1 April 1998, and is valid with effect from 01 July 2024. Prior to their entry into force the General Business Conditions are reported to the National Media and Communication Authority, and from the 15th day preceding their entry into force they are accessible on the <https://gls-group.com/HU/hu/home> website.

This Addendum to General Business Conditions and its annexes are available to the Clients/Senders at the following locations:

- <https://gls-group.com/HU/hu/home> , which is also the official publication site of the General Business Conditions by the Service Provider;
- As an annex to the contract offer, the Clients accept the General Business Conditions, which represents part of the agreements concluded with them;
- on website <https://csomag.hu/hu>
- on website <https://ecsomag.hu> and are also posted in GLS ParcelShops.

¹ Applicable to GLS ParcelShops as defined in this Addendum during the test period.

Annex No 1
GLS ParcelShops participating in the test period

GLS ParcelShop name	Adresse
Update Szeged Tesco	6724 Szeged, Rókus krt. 42-64.
Vegyikeri	2151 Fót, Dózsa György utca 48.
Hermányos Fotó Kft.	1181 Budapest Barta Lajos utca 8/e.
KBOX	2500 Esztergom Bánomi ltp. 3.
Tuti Gsm Mobiltelefonüzlet	4300 Nyírbátor Árpád utca 2
Computerfutár	2364 Ócsa Szabadság tér 1
GLS 75-ös Depó és Csomagpont	7754 Boly Töttösi út 382/12 Hrsz.
Lakástextil	2315 Szigethalom, Külső mű út 8.

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