

Annex no. 1/b: Service fees applicable to services ordered through the https://ecsomag.hu platform

The rates are also available at the https://csomag.hu/hu/csomagfeladas site, under 'Prices'.

$\mathbf{I}/\mathbf{a}.$ Pick-up and delivery to a Hungarian address specified by the sender for any delivery method

Prices are valid from 20 November 2024.

| Domestic rates | | |
|----------------|-------------------------|-------------------|
| Size | Longest + Shortest side | Gross sales price |
| XS | max. 35 cm | HUF 2 480 |
| S | max. 50 cm | HUF 3 070 |
| М | max. 65 cm | HUF 3 550 |
| L | max. 80 cm | HUF 4 270 |
| XL | up to max. girth* | HUF 4 650 |

*The parcel girth must not exceed 3 metres (maximum height: 60 cm, maximum permitted width: 80 cm, maximum permitted length: 200 cm, maximum permitted weight: 40 kg)

I/b. Pick-up at the sender's address in Hungary and delivery abroad by home delivery

| G | Gross prices for shipment to the European Union | | | |
|------|---|------------|------------|------------|
| Size | Zone 1 | Zone 2 | Zone 3 | Zone 4 |
| XS | HUF 6 490 | HUF 7 690 | HUF 9 120 | HUF 11 940 |
| S | HUF 9 850 | HUF 11 470 | HUF 13 220 | HUF 19 640 |
| М | HUF 12 500 | HUF 14 480 | HUF 16 820 | HUF 26 360 |
| L | HUF 15 070 | HUF 17 960 | HUF 20 120 | HUF 31 160 |
| XL | HUF 18 920 | HUF 22 040 | HUF 25 280 | HUF 38 420 |

| | Delivery times (working days)* | |
|--------|--|--|
| Zone 1 | Slovakia (1), Austria, Czech Republic, Slovenia, Romania, Croatia (2) | |
| Zone 2 | Germany, Poland (2), Belgium, Netherlands, Luxembourg, Bulgaria (3) | |
| Zone 3 | Italy, Denmark, France (3), Ireland (5) | |
| Zone 4 | Spain (4-6), Portugal (5-7), Sweden (4-7), Finland (5-7), Estonia (5), Lithuania (3), Latvia (4) | |

*The data shown in the table <u>are for guidance only</u>! Delivery time is calculated from the moment the parcel is picked by GLS.



II/a. Dispatch at a GLS ParcelShop in Hungary and for any domestic delivery method

| Domestic rates | | |
|----------------|-------------------------|-------------------|
| Size | Longest + Shortest side | Gross sales price |
| XS | max. 35 cm | HUF 2 030 |
| S | max. 50 cm | HUF 2 620 |
| М | max. 65 cm | HUF 3 100 |
| L | max. 80 cm | HUF 3 820 |
| XL | up to max. girth* | HUF 4 200 |

*The parcel girth must not exceed 3 metres (maximum height: 60 cm, maximum permitted width: 80 cm, maximum permitted length: 200 cm, maximum permitted weight: 40 kg)

II/b. Dispatch at a GLS ParcelShop in Hungary and delivery abroad

| G | Gross prices for shipment to the European Union | | | |
|-------|---|------------|------------|------------|
| Méret | Zone 1 | Zone 2 | Zone 3 | Zone 4 |
| XS | HUF 6 040 | HUF 7 240 | HUF 8 670 | HUF 11 490 |
| S | HUF 9 400 | HUF 11 020 | HUF 12 770 | HUF 19 190 |
| М | HUF 12 050 | HUF 14 030 | HUF 16 370 | HUF 25 910 |
| L | HUF 14 620 | HUF 17 510 | HUF 19 670 | HUF 30 710 |
| XL | HUF 18 470 | HUF 21 590 | HUF 24 830 | HUF 37 970 |

| | Delivery times (working days)* |
|--------|--|
| Zone 1 | Slovakia (1), Austria, Czech Republic, Slovenia, Romania, Croatia (2) |
| Zone 2 | Germany, Poland (2), Belgium, Netherlands, Luxembourg, Bulgaria (3) |
| Zone 3 | Italy, Denmark, France (3), Ireland (5) |
| Zone 4 | Spain (4-6), Portugal (5-7), Sweden (4-7), Finland (5-7), Estonia (5), Lithuania (3), Latvia (4) |

*The data shown in the table <u>are for guidance only</u>! Delivery time is calculated from the moment the parcel is picked by GLS.

Remarks

Packages to the following countries of destination are not accepted: Countries not currently in the European Union and all European islands.

If the sender sends a parcel that exceeds the maximum weight (max. 40 kg for domestic and export parcels) and girth (3 m = 2x height + 2x width + 1x length) published by GLS, or which is inappropriately packaged, GLS reserves the right, aer weighing and measuring the parcel (the system is unable to handle overweight and oversize parcels), to apply a surcharge or return the parcel to the sender. In this event the shipment fee already paid is not refundable.



III/a. Dispatch by the Sender to a GLS ParcelLocker and delivery to home or GLS ParcelShop

| Domestic rates | | |
|----------------|-------------------------|-------------------|
| Size | Longest + Shortest side | Gross sales price |
| XS | max. 35 cm | HUF 2 030 |
| S | max. 50 cm | HUF 2 620 |
| М | max. 65 cm | HUF 3 100 |
| L | max. 80 cm | HUF 3 820 |
| XL** | up to max. girth* | HUF 4 200 |

* The parcel girth must not exceed 280 centimetres, and the maximum dimensions of parcels that can be placed in the GLS ParcelLocker:

length: 0.51 m, height: 0.42 m, width: 0.39 m.

(maximum permitted weight: 40 kg)

**XL compartment size is available in fewer numbers and not in all GLS ParcelLocker.

III/b. Dispatch by the Sender at a GLS ParcelLocker in Hungary and delivery abroad

| G | Gross prices for shipment to the European Union | | | |
|-------|---|------------|------------|------------|
| Méret | Zone 1 | Zone 2 | Zone 3 | Zone 4 |
| XS | HUF 6 040 | HUF 7 240 | HUF 8 670 | HUF 11 490 |
| S | HUF 9 400 | HUF 11 020 | HUF 12 770 | HUF 19 190 |
| М | HUF 12 050 | HUF 14 030 | HUF 16 370 | HUF 25 910 |
| L | HUF 14 620 | HUF 17 510 | HUF 19 670 | HUF 30 710 |
| XL | HUF 18 470 | HUF 21 590 | HUF 24 830 | HUF 37 970 |

| | Delivery times (working days)* | | |
|--------|--|--|--|
| Zone 1 | Slovakia (1), Austria, Czech Republic, Slovenia, Romania, Croatia (2) | | |
| Zone 2 | Germany, Poland (2), Belgium, Netherlands, Luxembourg, Bulgaria (3) | | |
| Zone 3 | Italy, Denmark, France (3), Ireland (5) | | |
| Zone 4 | Spain (4-6), Portugal (5-7), Sweden (4-7), Finland (5-7), Estonia (5), Lithuania (3), Latvia (4) | | |

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 ${\rm IV}/{\rm a.}$ Dispatch by the Sender at a Hungarian GLS ParcelLocker and delivery to GLS ParcelLocker

- For customers registered on eCsomag

| Domestic rates | | |
|----------------|-------------------------|-------------------|
| Size | Longest + Shortest side | Gross sales price |
| XS | max. 35 cm | HUF 1 590 |
| S | max. 50 cm | HUF 1 690 |
| М | max. 65 cm | HUF 1 990 |
| L | max. 80 cm | HUF 2 490 |
| XL** | up to max. girth* | HUF 3 190 |

* The parcel girth must not exceed 280 centimetres, and the maximum dimensions of parcels that can be placed in the GLS ParcelLocker:

length: 0.51 m,

height: 0.42 m,

width: 0.39 m.

(maximum permitted weight: 40 kg)

**XL compartment size is available in fewer numbers and not in all GLS ParcelLocker.

IV/b. Dispatch by the Sender at a Hungarian GLS ParcelLocker and delivery abroad

- For customers registered on eCsomag

| G | Gross prices for shipment to the European Union | | | |
|-------|---|------------|------------|------------|
| Méret | Zone 1 | Zone 2 | Zone 3 | Zone 4 |
| XS | HUF 6 040 | HUF 7 240 | HUF 8 670 | HUF 11 490 |
| S | HUF 9 400 | HUF 11 020 | HUF 12 770 | HUF 19 190 |
| М | HUF 12 050 | HUF 14 030 | HUF 16 370 | HUF 25 910 |
| L | HUF 14 620 | HUF 17 510 | HUF 19 670 | HUF 30 710 |
| XL | HUF 18 470 | HUF 21 590 | HUF 24 830 | HUF 37 970 |

| | Delivery times (working days)* | | |
|--------|--|--|--|
| Zone 1 | Slovakia (1), Austria, Czech Republic, Slovenia, Romania, Croatia (2) | | |
| Zone 2 | Germany, Poland (2), Belgium, Netherlands, Luxembourg, Bulgaria (3) | | |
| Zone 3 | Italy, Denmark, France (3), Ireland (5) | | |
| Zone 4 | Spain (4-6), Portugal (5-7), Sweden (4-7), Finland (5-7), Estonia (5), Lithuania (3), Latvia (4) | | |

*The data shown in the table <u>are for guidance only</u>! Delivery time is calculated from the moment the parcel is picked by GLS.

Remarks

Packages to the following countries of destination are not accepted: Countries not currently in the European Union and all European islands.

If the sender sends a parcel that exceeds the maximum weight (max. 40 kg for domestic and export parcels) and girth (3 m = 2x height + 2x width + 1x length) published by GLS, or which is inappropriately packaged, GLS reserves the right, aer weighing and measuring the parcel (the system is unable to handle overweight and oversize parcels), to apply a surcharge or return the parcel to the sender. In this event the shipment fee already paid is not refundable.



V/a. Dispatch by the sender at a GLS ParcelLocker and delivery to GLS ParcelLocker

| Domestic rates | | | | | |
|----------------|-------------------------|-------------------|--|--|--|
| Size | Longest + Shortest side | Gross sales price | | | |
| XS | max. 35 cm | HUF 2 030 | | | |
| S | max. 50 cm | HUF 2 620 | | | |
| М | max. 65 cm | HUF 3 100 | | | |
| L | max. 80 cm | HUF 3 820 | | | |
| XL** | up to max. girth* | HUF 4 200 | | | |

- For customers not registered on eCsomag

* The parcel girth must not exceed 280 centimetres, and the maximum dimensions of parcels that can be placed in the GLS ParcelLocker:

length: 0.51 m,

height: 0.42 m,

width: 0.39 m.

(maximum permitted weight: 40 kg) **XL compartment size is available in fewer numbers and not in all GLS ParcelLocker.

V/b. Dispatch by the Sender at a GLS ParcelLocker in Hungary and delivery abroad

| G | Gross prices for shipment to the European Union | | | | |
|-------|---|------------|------------|------------|--|
| Méret | Zone 1 | Zone 2 | Zone 3 | Zone 4 | |
| XS | HUF 6 040 | HUF 7 240 | HUF 8 670 | HUF 11 490 | |
| S | HUF 9 400 | HUF 11 020 | HUF 12 770 | HUF 19 190 | |
| М | HUF 12 050 | HUF 14 030 | HUF 16 370 | HUF 25 910 | |
| L | HUF 14 620 | HUF 17 510 | HUF 19 670 | HUF 30 710 | |
| XL | HUF 18 470 | HUF 21 590 | HUF 24 830 | HUF 37 970 | |

- For customers not registered on eCsomag

| Delivery times (working days)* | | |
|--|---|--|
| Zone 1 | one 1 Slovakia (1), Austria, Czech Republic, Slovenia, Romania, Croatia (2) | |
| Zone 2 | Germany, Poland (2), Belgium, Netherlands, Luxembourg, Bulgaria (3) | |
| Zone 3 | Italy, Denmark, France (3), Ireland (5) | |
| Zone 4 Spain (4-6), Portugal (5-7), Sweden (4-7), Finland (5-7), Estonia (5), Lithuania (3), Latvia (4) | | |

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oversize parcels), to apply a surcharge or return the parcel to the sender. In this event the shipment fee already paid is not refundable.

Value-added services

| COD handling fee (ONLY in Hungary) | Gross sales price |
|---|-------------------|
| For a COD amount between HUF 1 and 30,000 | HUF 600 |
| For a COD amount between HUF 30,001 and 499,999 | HUF 1 190 |

| FlexDeliveryService Flexible Delivery | Gross sales price |
|---------------------------------------|-------------------|
| Email | HUF 60 |
| Email + SMS | HUF 120 |