



Privacy policy

General Logistics Systems Denmark A/S and General Logistics Systems Express A/S are the Danish subsidiaries of General Logistics Systems BV, Amsterdam.

On this website GLS information is available. Information on this website cannot substitute for specific advice about our products and extra services. Submission of information does not create any contractual relationship with GLS. The information on this website is as accurate as possible, but GLS disclaims any liability resulting from erroneous or incomplete information.

Privacy policy

This privacy policy is applicable to GLS Denmark and GLS Express' website and all other websites related to GLS Denmark and GLS Express, unless otherwise stated. If you do not approve and accept this privacy policy, please do not use the site. By using this site you agree to the contents of this privacy policy.

Personal data

Personal data includes personal or factual data for a particular individual. This is for example details such as name, address and telephone. Information that cannot be linked to a specific individual – e.g. favorite web pages or the number of users on one site – is not considered personal data and is therefore not a part of this privacy policy.

GLS provides parcel distribution and express services to businesses and individuals and is therefore subject to the rules of the Postal Act. Using technical and organizational security, GLS makes its best efforts to protect personal data against loss or misuse.

Using data

Consignee data transferred to GLS and scanning of parcels and proof of delivery (POD) are processed and archived by GLS.

GLS only uses consignee data to fulfill its contractual obligations. Any further use is not permitted unless a separate agreement is reached on the matter. It is only the consignor and consignee of a parcel who have the right to receive information about the parcel. We only give the parcel information to third parties (e.g. SKAT or other authorities) if required by law.

Archiving data

Proof of delivery, shipping and consignee data are archived and recorded as required by law. Archived data is only accessed by authorized personnel.

Every time you access the GLS website, it will be registered. The stored data are analyzed anonymously for statistical purposes. Statistical reports are used to evaluate the use of GLS' website. Especially the order in which pages are visited and the path between the pages is shown. This aims to give GLS a clue about how the usability of the site can be further improved.

Use of Cookies

In order to use the GLS website it may be necessary for the GLS' servers to use cookies. These cookies are used for the technical administration of the website. You can set your browser to reject cookies. In this case, no data will be stored on your computer. If cookies are disabled, you may experience limitations in the functionality of the website.

This website uses Google Analytics. Google Analytics uses cookies to analyze your use of the website, compiling reports on website activities and to perform additional services associated with the website and



internet use. This so we can improve the page's content and structure, and thus ensure a better experience and service.

The following data is temporarily saved

- Date and time of request
- IP address or DNS name of the requesting computer
- Searched page (URL)
- HTTP response code
- Client operating system and version
- Browser and version

What are cookies?

Cookies are small files stored on your computer after visiting our website. Cookies are used to store information and give a better service to the visitors on our website. User information may only be entered once and load time for the website is faster.

If you cannot accept the storage of cookies, you can set most browsers to refuse cookies. You usually find the functionality under Preferences or Internet options in the browser's menu. Be aware that some features may not work/work correctly if cookies are disabled in your browser.

Password

GLS website is divided into an open and a closed area.

The closed area is available only with an individual username and password. Here users find for example the extended Track & Trace and our web-based printing program.

The open area includes the contact form, limited access to the Track & Trace and search for the nearest Parcel Shop. Personal data entered in contact forms such as name, street name, postcode, place, etc. is needed to process your request and will not be disclosed to third parties. The data stored in at least 3 months, then deleted.